

SHIKHA

H.NO-100, Sector-1, Rohtak (Haryana)-124001

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Objective

To hold a position of responsibility in an organization with an opportunity for the growth of organization along with having a long term relationship and to conduct myself in such a manner so as to uphold the dignity of profession.

Professional profile

Presently working as an Assistant Professor at Central University of Haryana, Mahendargarh

Area of Interest

- Housekeeping
- Front Office

Academic profile

- Masters in Tourism Management from IGNOU in year 2017
- Masters in Hotel Management from M.D.U Rohtak in year 2014
- Bachelor of Hospitality Management M.D.U Rohtak in year 2012
- 12th from CBSE in year 2009
- 10th from CBSE in year 2007

Teaching Experience

- 3 and half years teaching experience at Central University Haryana, Mahendargarh
- Two years teaching experience at Lakshay college of Hotel Management, Panipat Affiliated to Kurukshetra University

Industrial Experience

- Worked as Guest Relation Assistant in Southern Hotel, New Delhi
- Done six months job training in Wood castle Spa and Resort, Ramnagar, Nainital.
- Done six months training from Best Western Skycity Hotel (Gurugram)

Awards and Achievements

- **Gold Medalist in Masters of Hotel Management**

Administrative duties

- Design the curriculum for Masters of Hotel Management and Catering Technology, Central University of Haryana, Mahendargarh.
- Organized “Bollywood Theme on the occasion of World Tourism Day, 27th September, 2019.
- Organizing Committee Member for organizing 60th Annual Conference on Microbial Technologies in Sustainable Development of Energy, Environment, Agriculture and Health , 15-18th November, 2019, organized by Central University of Haryana Mahendargarh.
- Organized various events(Poster making, Best out of waste, cultural talk) on world tourism day
- Maintained Students record for NAAC Preparation.
- Paper-setter for Department of Tourism and Hotel Management , Central University of Haryana
- Members of various Purchase Committee, Central University of Haryana
- Member, Sanitation Committee, Central University of Haryana
- Member, NAAC Preparation Committee Central University of Haryana
- Member, NAAC Preparation Committee (Hospitality) , Central University of Haryana
- Organized Sweets making workshop for Diwali
- Attended GIAN Program In Central University of Haryana

- Facilitate the delegates in different workshops, conferences, seminars organized by the Central University of Haryana
- Organized various extension lectures, workshops by academicians and industry experts.
- Organized First Aid and Fire Safety Workshop on the occasion of World Tourism Day

Research Publications

- Ms Shikha and Dr. Shilpi: “A critical review on factors affecting satisfaction of rail passengers in India”. Published in Journal of Management Studies and Analysis: ISSN 2394-2770, Vol- 5, Issue -02 , June 2018.
- Dr. Shilpi and Shikha “ A study of services offered by Indian Railways at platforms of North Central Railway zone”. Published in Journal for studies in Management and Planning: ISSN 2395-0463, Vol-3, Issue-10, September, 2017.
- Shikha, “Corporate Social Responsibility : A study of Tourism and Hospitality Business”, Published in Journal for Studies in Management and Planning, 2395-0463, Vol-3, Issue-7, June 2017
- Shikha, “Factors influencing Employees Performance in Hotel Industry”, Published in International Journal of Research, 2348-795X, Vol- 4, Issue-7, June 2017
- Shikha, “Eco Friendly Practices in Tourism and Hospitality Industry in India: An Overview”, Published in International Journal of Research, 2348-795X, Vol-4, Issue-6, May 2017
- Shikha, “A study on preference of Women Employees in Hospitality Industry” , Published in Journal for Studies in Management and Planning, 2395-0463, Vol-3, Issue-6, May 2017
- Shikha, “Work related Stress in the Hospitality Industry”, Published in Journal for Studies in Management and Planning, 2395-0463, Vol-2, Issue-12.
- Shikha, “Factors affecting Employee Motivation in Hospitality Industry”, Journal for Studies in Management and Planning, 2395-0463, Vol-2, Issue-11.
- Shikha, “Handling Customer Complaints in Hotel Industry”, Journal for Studies in Management and Planning, 2395-0463, Vol-2, Issue-10.

- Shikha, “A Review of the Environmental Impacts on the Hospitality Industry”, Contemporary Social Issues International research journal, 2454-6992, Vol-2, No.1
- Shikha, “A study of Changing Trends in Housekeeping Practices”, Contemporary Social Issues International research journal, 2454-6992, Vol-2, No.3
- Shikha, “Challenges faced by the hospitality sector”, Innovative research thoughts, 2454-308X, Vol-1, No.4
- Naveen and Shikha, “Challenges faced by Tour operators: A study of NCR Region”, Universal research reports, 2348-5612, Vol-1 Issue-7
- Naveen and Shikha, “The Scenario of Eco Tourism : A study of its Impacts”, Contemporary Social Issues International research journal, 2454-6992, Vol-1, No.2

Research Papers Presented

- Presented paper on Status of women in Tourism Industry, National seminar of “Women Empowerment in Hospitality and Tourism Industry” organized by Institute of Hotel and Tourism Industry, MDU Rohtak, 17th November, 2018.
- Presented paper on Work life balance issues of women in Hospitality Industry, National seminar on “Women Empowerment in Hospitality and Tourism Industry” organized by Institute of Hotel and Tourism Management, MDU Rohtak, 17th November, 2018.
- Presented paper on Intellectual property issues affecting hospitality industry, National seminar on “ Implication and Implementation of Intellectual property Rights in India”, organized by Department of Education in collaboration with IPR cell, MDU Rohtak, 24 June 2018.
- Presented paper on Role of rural Tourism in Sustainable Rural Development, National seminar on “ Smart cities , Rural development and sustainable clean environment”. Organized by Department of Geography, RPS Degree college Mahendargarh., 22-23 June, 2018.
- Presented paper on Impacts of Yoga Tourism in India, National seminar on “Yoga and its relevance in modern society”, organized by Department of Physical Education, MDU Rohtak, 20-21 June, 2018
- Presented paper on Scope and Challenges of Rural Tourism, International Conference on “Changing Global business environment” , organized by Indira Gandhi University, Meerpure, Rewari, 30-31 March, 2018.

- Presented paper on Influence of Nationalism on Tourist- Host relationship, National seminar on “ Issues and Challenges to Indian Nationalism”, organized by Department of Political Science, Central University of Haryana, 27-28 March, 2018.
- Tourism Industry as a Trend setter in skill development in National Seminar on Tourism Education and Skill development : Prognosis and Prospects (March, 2017) Organized by DTHM, Kurukshetra University.
- Eco friendly practices in Hospitality and Tourism industry in National conference on Emerging issues in derivative markets in India (December, 2012) Organized by IMSAR, MDU ,Rohtak
- FDI :Need of present scenario (A study of Tourism Hospitality Industry) in National conference on Emerging issues in Investment Management studies and Research (21st April,2012) Organized by IMSAR, MDU, Rohtak
- Impacts of sports tourism on the host destination- A case study of common- wealth Games 2010, Delhi in National conference on Emerging trends in hospitality and tourism (9-10 April, 2011) Organized by IHTM, MDU, Rohtak
- Critical analysis of Educational trips : An activity based learning in National conference on Activity –based learning in professional education (March 12, 2011)Organized by IMSAR,MDU, Rohtak

Conference and Workshop Attended

- National workshop on “Science and Technology Sensitization Programme for Women “ organized by Central University of Haryana and National Academy of Sciences, Allahabad.
- National seminar on “Women Empowerment in Hospitality and Tourism Industry” organized by Institute of Hotel and Tourism Industry, MDU Rohtak, 17th November, 2018.
- National seminar on “Women Empowerment in Hospitality and Tourism Industry” organized by Institute of Hotel and Tourism Management, MDU Rohtak, 17th November, 2018.
- National seminar on “ Implication and Implementation of Intellectual property Rights in India”, organized by Department of Education in collaboration with IPR cell, MDU Rohtak, 24 June 2018.
- National seminar on “ Smart cities , Rural development and sustainable clean environment”. Organized by Department of Geography, RPS Degree college Mahendargarh., 22-23 June, 2018.

- National seminar on “Yoga and its relevance in modern society”, organized by Department of Physical Education, MDU Rohtak, 20-21 June, 2018
- International Conference on “Changing Global business environment” , organized by Indira Gandhi University, Meerpure, Rewari, 30-31 March, 2018.
- National seminar on “ Issues and Challenges to Indian Nationalism”, organized by Department of Political Science, Central University of Haryana, 27-28 March, 2018.
- National Seminar on Tourism Education and Skill development: Prognosis and Prospects (March, 2017) Organized by DTHM, Kurukshetra University, March 18, 2017
- International Conference on “Changing Global business Environment “(30,31 March) , Organized by Indira Gandhi University , Meerpur, Rewari
- Attended GIAN (Global Initiative of Academic Networks) program on Innovation Lab: From Idea to Business at Central University of Haryana from 14/11/2016 to 25/11/2016.
- National Seminar on “Hospitality and Tourism Education in India: Current status and future Perspectives” Organized by Institute of Hotel and Tourism Management, MDU Rohtak on 17 March 2015.
- National Seminar on “Environmental and Business Issues in Hospitality and Tourism Industry” Organized by Institute of Hotel and Tourism Management, MDU Rohtak on 4 sept 2013.
- National Seminar on “Employment, Education and Entrepreneurship in Tourism and Hospitality” Organized by Institute of Hotel and Tourism Management , MDU Rohtak on 2 sept 2013.
- National Workshop on “Environmental Practices in Hotel and Tourism Business “Organized by Institute of Hotel and Tourism Management , MDU Rohtak on 12 feb 2013..
- National Workshop on “Personality Development, Communication skills and Resume writing “Organized by Institute of management studies and Research on March 2-3,2012.
- National Workshop on “International food- The Cuisine of China” Organized by Institute of Hotel and Tourism Management, MDU Rohtak on 28 feb 2012..
- National Conference on “Emerging trends in hospitality and tourism “Organized by Institute of Hotel and Tourism Management , MDU Rohtak on 9-10th April 2011.

Personal Details

Father's Name : Mr. Dilbag Singh
Mother's Name : Mrs. Sunita rani
Date of Birth : 8 OCT 1990
Nationality : Indian
Language Known : English, Hindi, Basic of French

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Reference

Dr. Shweta Hooda
Dean (Department of Management Studies)
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