



ANKUSH AMBARDAR Ph.D.

(23rd September 1979)

Associate Professor & Head of Department
Department of Tourism and Hotel Management
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PROFESSIONAL QUALIFICATION

- **Ph.D** “Measuring the impact of training and development practices on performance of hotels in India: a comparative study of chain and non-chain hotels” (2011) from *Department of Tourism & Hotel Management, Kurukshetra University*.
- **Masters of Hotel Management (MHM)** from *Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra, 2002-04* with 1st Division.
- **Bachelor of Hotel Management (BHM)** 3 years from *Bangalore University, Bangalore, 1999-2002* with 1st Division.
- **Diploma in Food & Beverage Management** from *All India Council of Management Studies, Chennai, 2001* with 1st Division.

ORIENTATION/REFRESHER COURSES ATTENDED

- **3 – Week**, UGC Sponsored **Interdisciplinary Refresher Course** in Environment Studies (All Disciplines) from 01.02.2019 to 21.02.2019 organised by Human Resource Development Centre, KUK.
- **3 – Week**, UGC Sponsored **Refresher Course** in Research Methodology in Social Sciences (Public Administration, Political Science, Sociology, Economics, History, Psychology, Management, Social Work, Women’s Studies, Commerce, Defence Studies, Education, Physical Education, Law, Accountancy and Philosophy) from (19.11.15 – 09.12.15) organised by Academic Staff College, KUK.
- **3 - Week**, UGC Sponsored **Refresher Course** in the subjects; Business Studies, Tourism, Economics and Management. (04.10.08 – 24.10.08) organised by Academic Staff College, KUK.
- **4 - Week**, UGC Sponsored **Orientation Course**, organised by Academic Staff College, KUK. (23.11.07 – 20.12.07)

PROFESSIONAL EXPERIENCE

Total teaching experience: 15 Years 02 Months

Courses Taught-(Ph.D course work, M.Phil, MHM, MTM, MBA (Hospitality), M.Sc. Hospitality, B.Sc HHA, BHM&CT, DHM)

- Working from 04-09-2019 till date
Presently working with **Department of Tourism and Hotel Management, Central University of Haryana**, as Associate Professor and HOD (on deputation).
- From **31st March 2007** till 03-09-2019 (on deputation to CUH).
Presently working with **Department of Tourism and Hotel Management, Kurukshetra University Kurukshetra, Haryana**, as Assistant Professor.

- From **29-10-2009 to 03-09-2010**
Worked as Assistant Professor with **University Institute of Hotel Management and Tourism, Panjab University, Chandigarh** (on lien from Kurukshetra University)
- From **4th Aug 2005 to 31st March 2007**.
Worked as Lecturer for Front Office with **CT Institute of Hotel Management & Catering Technology**, Jalandhar, Punjab, approved by AICTE and affiliated to Punjab Technical University.
- From **6th August 2004 to 3rd August 2005**
Worked as Lecturer for Front Office and Training Coordinator for BHM/DHM with **M. M. Institute of Hotel Management & Catering Technology**, Mullana, Ambala, Haryana, approved by AICTE, affiliated to Kurukshetra University

RESEARCH GUIDING EXPERIENCE:

Ph.D :-

S.no.	Topic	Status
1.	“Impact of Organisational Culture on Organisational Performance: A Study of Hotels in National Capital Region”	Completed & Awarded
2.	“Quality of work life of hotel employees: A study of hotels in India”	Completed & Awarded
3.	“Effect of occupational safety and health factors on employee performance: A study of Indian hotel industry	Completed & Awarded
4.	Front office practices in Indian hotels: A study of Delhi NCR	In process

M. Phil :-

S.no.	Topic	Status
1.	“A critical study of strategic marketing in achieving the overall profitability of a firm”.	Completed
2.	Sustainable tourism in Pahalgam, Kashmir	Completed
3.	Prospectus of Adventure Tourism Sector: A Study of Kashmir Region	Completed
4.	Human Resource Practices in Travel Agencies	Completed

ADMINISTRATIVE EXPERIENCES:

- Member PG Board of Studies, DTHM-CUH
- Member PG Board of Studies, DTHM-KUK
- Academic Staff Council Secretary, DTHM-KUK
- Time Table and Date sheet In-charge, DTHM-KUK
- Superintendent Examinations, DTHM-KUK
- Coordinate in admission/counselling process, DTHM-KUK
- Coordinator Training & Placement, DTHM-KUK
- Member Anti-ragging committee, DTHM-KUK
- Technical Secretary, UIHMT, Panjab University, Chandigarh.

Others

- Member Departmental Research Committee of Amity School of Hospitality, Amity University, Noida.
- Member Board of Studies, Punjab Technical University, Jalandhar
- Member UG Board of Studies, Chandigarh University, Chandigarh
- Member Board of Studies, Lovely Professional University, Jalandhar
- Guide for Training Reports prepared by students
- Organising Committee Member of Events/Seminar/Workshops held time to time

COURSE STRUCTURE DEVELOPMENT / DESIGNED

- **Central University of Haryana** : MTTM
- **Kurukshetra University** : MHM, MBA Hospitality, BHM&CT, B.Sc Hospitality,
- **Panjab University** : B.Sc Hospitality and Hotel Administration

DEVELOPMENT OF COURSE MATERIAL FOR DISTANCE EDUCATION

- Directorate of Distance Education, Kurukshetra University Kurukshetra: MBA-Hospitality Management.
- Uttarakhand Open University, Haldwani, Uttaranchal: B.Sc. in Hospitality and Hotel Administration.

DEVELOPMENT OF E-LEARNING DELIVERY PROCESS / MATERIAL

- Acted as Paper Coordinator for developing e-learning material for UGC, e-pgPathshala in the Subject Tourism & Hospitality, Paper-Front Office Operation and Management. Developed 16 modules for the same.

RESEARCH PAPERS PUBLISHED IN JOURNALS

1. Mohinder Chand and **Ankush Ambardar** (2019) The Impact of HRM Practices on Organisational Innovation Performance: The Mediating Effects of Employees' Creativity and Perceived Organisational Support, in *International Journal of Hospitality & Tourism Systems* Volume 13, pp: 88-100 (ISSN: 0947-6250) (Impact Factor - 2.575).
2. **Ankush Ambardar**, Megha Gupta and Amrik Singh (2017) Quality of Work Life Practices among Star Categorized Hotels: An Empirical Study, *Researcher-A Multidisciplinary Journal*, Vol. XIII No.1, pp-114-140 (ISSN: 2278-9022).
3. **Ankush Ambardar** and Kunal Raheja (2017) Occupational Safety and Health of Hotel Housekeeping Employees: A Comparative Study, *International Journal of Hospitality and Tourism Systems* Volume 10 Issue 2, pp-22-31 December 2017 (ISSN: 0947-6250) (Impact Factor - 2.575).
4. **Ankush Ambardar** and Amrik Singh (2017) Quality of Work Life Practices in Indian Hotel Industry, *International Journal of Hospitality and Tourism Systems* Volume 10 Issue 1, pp- 22-33 June 2017 (ISSN: 0947-6250) (Impact Factor - 2.575).
5. **Ankush Ambardar** and Himanshu Malik (2015) Relationship Amongst Organizational Culture Practices and Organizational Performance in Hotel Industry, *Tourism Spectrum*, Vol. 1, No. 2, pp- 57-65 (ISSN : 23952849)

6. **Ankush Ambardar** and Himanshu Malik (2015) Organizational Culture Practices in Indian Hotel Industry: An Empirical Study, *Journal of Kashmir for Tourism and Catering Technology*, Vol. 2, No. 1, pp- 11-25 (ISSN : 23481986)
7. **Ankush Ambardar** (2015) Occupational Safety and Health of Laundry Employees in Hotel Industry, *International Journal of Hospitality and Tourism Systems*, Vol-8, Issue 1, pp- 32-39 (ISSN : 0947-6250 Print) (Impact Factor - 2.575).
8. **Ankush Ambardar** and Megha Gupta (2015) Chef's Perception Towards Convenience Foods: An Exploratory Study, *Indian Journal of Applied Research*, Vol-5, Issue-3, pp-40-41. (ISSN : 2249-555X) (Impact Factor – 2.1652).
9. **Ankush Ambardar** and Megha Gupta (2015) Green Hotels: A Step Towards Environmental Sustainability, *Global Journal For Research Analysis*, Vol-4, Issue-3, pp-50-51. (ISSN : 2277-8160) (Impact Factor – 3.1218).
10. **Ankush Ambardar** and Masroor Ahmad Mir (2014) Sustainable Tourism Development: A case study of Pahalgam Development Authority, *International Journal of Hospitality Business and Research*, Vol-5, No.-1, pp-41-56. (ISSN: 0976-7789).
11. **Ankush Ambardar** and Abhishek Ghai (2013) Perception of Customer about Significance of Nutritional Information in the Menu of Restaurants: A Study of Restaurants in Chandigarh (U.T), *Paripex-Indian Journal of Research*, Vol-2, Issue : 11, pp -289-293. (ISSN : 2250-1991) (Impact Factor – 3.4163).
12. Surjeet Kumar and **Ankush Ambardar** (2013), Managing Stress: A study of Hospitality Education, *International Journal of Hospitality Business and Research*, Vol-4, No.-1, pp-229-249 (ISSN: 0976-7789).
13. **Ankush Ambardar** (2013) Kitchen Employees Health and Safety: A comparative study of Luxury and Budget Hotels, *South Asian Journal for Tourism & Heritage SAJTH*, Vol. 6, No. 2, pp-49-64 (ISSN : 0974-5432) (Impact Factor – 1.1).
14. **Ankush Ambardar** (2013), Employability Competencies for Hospitality Management: An Analysis of Industry, *International journal of Retailing and Marketing*, Volume 5, Issue 2, pp-1-7. (ISSN: 0976-318X).
15. **Ankush Ambardar** (2013) Cross-Cultural Training for Hotel Frontline Employees, *International Journal of Hospitality and Tourism Systems*, Volume 6, Issue 1, pp-66-74.(ISSN : 0947-6250 Print) (Impact Factor - 2.575).
16. **Ankush Ambardar** (2013), Understanding the importance of Training Practices in Indian Independent Hotels, *Indian Journal of Research in Management, Business and Social Sciences (IJRMBSS)*, Volume I, Issue 2, pp-74 - 79. (ISSN: 2319-6998).
17. Mohinder Chand and **Ankush Ambardar** (2013) Management Accounting Practices in Hospitality and Service Enterprises: A comparative research, *Journal of Commerce and Accounting Research*, Volume 2 Issue 3, pp-1-9. (ISSN: 2277-2146).
18. **Ankush Ambardar** and Megha Gupta (2012) Factors Influencing Customers Perception Towards Selecting Restaurant in UT, Chandigarh: An Exploratory Study, *International Journal of Hospitality Business and Research*, Vol-3, No.-1, pp-20-37 (ISSN: 0976-7789).
19. Mohinder Chand and **Ankush Ambardar** (2011) Hospitality family owned business and sustainable livelihood in Himachal Himalaya: an empirical investigation, *Indian Journal of Tourism and Hospitality Management*, 2011, Vol-2, No. 2, pp-44-60 (ISSN: 2229-404X).

20. Mohinder Chand and **Ankush Ambardar** (2011), Training and Development Practices in Indian Hotel Industry: a comparative study of Chain and Non-Chain Hotels, (IAHTR) *Indian Journal of Applied Hospitality and Tourism Research*. (Vol. 3), pp. 3-11 (ISSN: 0975-4954).
21. Mohinder Chand and **Ankush Ambardar** (2010), Training and Development Practices in Indian Hotel Industry: an empirical investigation, (IJDS) *International Journal of Development Studies*, 2010, Vol-II, Issue-II, pp.118-128 (ISSN: 0975-5799).
22. Manjula Chaudhary, Surjeet Kumar, and **Ankush Ambardar** (2009), Sustainability Factor In Tourist Choice Making- A Study Of Tourists Visiting Kurukshetra, *Indian Journal of International Tourism & Hospitality Research*. Vol.No-4, pp.1 (ISSN: 0974-2913).

PAPER PUBLISHED IN INTERNATIONAL EDITED BOOKS

1. Ankush Ambardar (2019), Impact of Consumer-Generated Content (CGC) on Travel-Related Decisions, in "International Travel Agency and Tour Operation Management", Dhiman, M.C., Chauhan, V., IGI Global, USA. (ISBN: 9781522584346).
2. **Ankush Ambardar** (2016), Tourism and Hospitality Industry in BRIC Nations: An Analysis, in "Opportunities and Challenges for Tourism and Hospitality in the BRIC Nations", Dhiman, M.C., IGI Global, USA. (ISBN: 9781522507086).
3. **Ankush Ambardar** (2015), An Overview of Training and Development Practices in Food and Beverage Outlets, in "International Tourism and Hospitality in the Digital Age", Kumar, S; Dhiman, M.C.; Dahiya, A., *IGI Global*, USA. (ISBN: 978-1-4666-8268-9).

PAPER PUBLISHED IN NATIONAL EDITED BOOKS

1. Mohinder Chand & **Ankush Ambardar** (2015) Corporate Social Responsibility in Hospitality Industry: An Empirical Analysis, in, Corporate Social Responsibility(eds), Suresh Kumar, Vinod Negi, Ashwani Sharma, Karan Gupta, *YS Books International*, New Delhi, pp.49., ISBN – 10-9383793287.
2. **Ankush Ambardar** (2015), Green Hotels: The present Need of Sustainability, in "Tourism & Hospitality Trends, Concerns and Opportunities", Bansal. S.P.; Walia, S., *Bharti Publications*, New Delhi (ISBN: 978-93-80607-72-6).
3. Mohinder Chand and **Ankush Ambardar** (2013), Hospitality Management Education in India: Introspection and Future Directions, Hospitality Management (ed.) "Contemporary Trends in Tourism and Hospitality Management" *Primus Publications*, New Delhi (ISBN : 978-93-85000-20-1).
4. Mohinder Chand and **Ankush Ambardar** (2011), Training and Development Practices in Budget Hotels: a comparative study, in Tourism for Development (ed.), Bansal, S.P.; Kulshrestha, S. and Gautam P. , *Kanishka Publishers and distributors*, New Delhi (ISBN : 978-81-8457-312-1).

RESEARCH PAPERS/ARTICLES PRESENTED IN INTERNATIONAL CONFERENCES / SEMINARS

1. Mental Health Tourism: Opportunities for stakeholders of Kurukshetra in International Seminar on "Making New India: Insights from Bhagavad Gita",

- organized by Deptt. Of Tourism & Hotel Mgt., Kurukshetra University, Kurukshetra, held on 13th – 15th December, 2018.
2. Visiting Kurukshetra for Self Enlightenment: Study of Tourists Visiting Kurukshetra, presented in International Seminar on: “Exploring Self in Digital Age – The Perspective of Shrimadbhagavadgita Philosophy” organised by Kurukshetra University, Kurukshetra, held on 25th – 27th November, 2017.
 3. Significance of Spiritual Training in Hotels, presented in International Seminar on “Bhagawad Gita: Holistic Life Management and World Harmony Tourism Motivation” organised by Kurukshetra University, Kurukshetra, held on December, 6th – 9th, 2016.
 4. Bhagawad Gita: Quotes for Motivation, presented in International Seminar on “Bhagawad Gita: Holistic Life Management and World Harmony Tourism Motivation” organised by Kurukshetra University, Kurukshetra, held on December, 6th – 9th, 2016.
 5. Talent Management in Indian Hotels: An Empirical Analysis, presented in “International Conference on Hospitality and Tourism: Contemporary Practices Trends and Innovations in Hospitality & Tourism” organised by Faculty of Hospitality, GNA University, Punjab, held on 12-11-2016.
 6. HR Practices of Small Hotels: A Case Study of Haryana, presented in International seminar on “Advances in Tourism, Hospitality & Aviation: Global viz-a-viz Indian Perspective: Vision 2020” organised by Faculty of Hospitality & Tourism, Amity University, Noida, held on September 2-3, 2016.
 7. Hospitality Industry in India: A SWOT Analysis, presented in International seminar on “Tourism and Hospitality: Beyond the agenda of One Billion Tourist and One Billion Opportunities” organised by UIHTM, Panjab University, Chandigarh, held on September 19-20, 2015.
 8. Green Hotels: the present need of sustainability, presented in International conference on “Contemporary issues in International business, tourism and sustainability: Issues and Challenges” organised by School of Management, MAU, Baddi, held on April 18-19, 2015.
 9. Factors influencing for Going Green: A study of North Indian Hotels, presented in International conference on “Paradigm shifts in Global Hospitality & Tourism Industry” organised by IHTM, MDU, Rothak, held on March 25-26, 2014.
 10. Impact of convenience foods on service timing: A study of selected speciality restaurants, presented in International conference on “Food, Culture & Tourism” jointly organised by Dept., of Tourism Management, Dev Sanskriti University, Haridwar and Indian Hospitality Congress, held on October 11-12, 2013.
 11. Occupational Safety and Health for Kitchen Employees: A study of Budget Hotels, presented in International Conference on “Tourism and Hospitality Industry: Modern State, Problems and Perspectives” jointly organised by CMTHS, HNB Garhwal University and DHM, Graphic Era University, Dehradun, held on May 11-12, 2013.
 12. Hospitality Education in India-Present Status, Challenges and Opportunities, presented in International Conference on “Technical Education: Experiences, Opportunities and Challenges” organised by Siddhivinayak Institutions, Yammunanagar, held on April 7-8, 2012.

13. Culture and Employee Performance : An empirical Analysis of Indian Hotel Industry, presented in International Conference on “Nourishing the Balance of the Universe : Through Tourism and Cultures” organised by Institute of Tourism and Hotel Management, Dev Sanskriti Vishvidyalaya, Hardwar and Indian Hospitality Congress, held on March 3-5, 2012.
14. Rural Tourism the Challenge of diversification: the case of Haryana, presented in International Conference on Sustainable Destination Excellence: Innovations in Alternative Tourism organised by School of Hospitality and Tourism Management, University of Jammu, held on 17th-18th February, 2011.
15. An analysis of perceived training and development practices in Indian hotel industry, presented in International conference on “Challenges & Strategic Interventions for Tourism in India” organised by Institute of Tourism Studies, University of Lucknow and Indian Tourism Congress, held on 4th -5th December, 2010.
16. Issues in Gender Equality in Tourism: A study of NCR, presented in International Conference on “Destination Image and Branding – Strategies and Implications organised by Institute of Vocational (Tourism) Studies, HP University, held on 11th -12th Sept. 2009.

RESEARCH PAPERS/ARTICLES PRESENTED IN NATIONAL CONFERENCES / SEMINARS

1. Evaluating the effectiveness of industrial training of hotel management students, presented in National seminar on “Tourism Education & Skill Development: Prognosis & Prospects” organised by Department of Tourism & Hotel Management, Kurukshetra University, Kurukshetra, held on 18th March, 2017.
2. Impact of sustainable hotel practise on guest retention, presented in National seminar on “Tourism for all: Augmenting Curriculum Aspects of Tourism and Hospitality Education” organised by UIHMT, Panjab University, Chandigarh, held on February 27-28, 2016.
3. Training Practices in Food & Beverage Service Industry, presented in National seminar on “Food & Beverage Service Industry: Modernization, Innovations and Opportunities”, organised by UIHMT, Panjab University, Chandigarh, held on 31 Oct & 1 Nov, 2014.
4. Community Based Eco Tourism: A study of Soliga Tribes, presented in National seminar on “Tourism for communities & Communities for Tourism, organised by Department of Tourism & Hospitality, MAU, Baddi, held on September 20, 2014.
5. Looking up for sustainability in hospitality industry, presented in National Seminar on “Green Hospitality and Tourism Industry: Status Trends and Future Prospects” organised by UIHMT, Panjab University, Chandigarh, held on Feb, 8-9, 2014.
6. E-procurement: An emerging tool for the restaurant supply chain management, presented in National Seminar on “Application of Science and Technology for Sustaining tourism and Hospitality Industry: Bridging Theory and practice” organised by CMTS, HNB Garhwal University, held on Nov, 28-29, 2013.
7. The impact of training programmes on employee performance, presented in National Seminar on “Hospitality Growth & Development Under

- Globalisation: Features industry experts & academicians sharing innovation, technology, environment & HR practices” organised by MMIT&BM, MM University, Ambala, held on November 15-16, 2013.
8. An evaluation of hotel management study programmes in India: Industry’s Perspective, presented in National Seminar on “Industry-Academia Interface: Challenges before Tourism Education” organized by Department of Tourism & Hotel Management, Kurukshetra University, Kurukshetra, held on 23rd February 2013.
 9. Quality of work life among employees of hotel industry: A study of North Indian Hotels, presented in National Seminar on “One Billion Tourists, One Billion Opportunities” organized by University Institute of Hotel Management & Tourism, Panjab University, Chandigarh, held on 15th & 16th February, 2013.
 10. Hospitality Education in India: An Industry Perspective, presented in National Seminar on “Interdisciplinary Approaches to Hospitality & Tourism” organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on October 20, 2012.
 11. Hospitality Educational Institution and Industry: Role in Shaping Youth, presented in National Seminar & Hospitality Summit “Shaping Youth for Hospitality & Tourism Industry” organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on 01st of September, 2012.
 12. Impact of Workplace Environment on Hotel Employee Performance in Indian Hotel Industry: An Empirical Investigation, presented in National Seminar on “Tourism Planning and Development in India: Setting Agenda for Tourism Research” organised by Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra, held on 28th-29th February, 2012.
 13. Indian Tourism-Issues and Challenges, presented in National Seminar on “Indian Tourism- Meeting Challenges for Future” organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on 25th of February, 2012.
 14. Cross- Cultural Training: Perception of Hotel Training Managers, presented in National Seminar on Tourism and Hospitality Industry: Omissions, Innovation and Challenges organised by University Institute of Hotel management and Tourism, Panjab University, Chandigarh, held on 15th & 16th of October, 2011.
 15. Training and Development Practices in Budget Hotels, presented in National Conference on Emerging Trends in Hospitality & Tourism organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on 09th -10th, April 2011.
 16. Information and communication technology and hospitality industry: an exploratory study of hospitality enterprises, presented in National conference on “Science and Technology Applications in Tourism Sector focusing on Uttarakhand Opportunities” organised by Centre For Mountain Tourism & Hospitality Studies, HNB Garhwal University, Uttarakhand, held on 27th -28th September, 2010.
 17. Sustainability Factor in Tourist Choice Making- a Study of Tourists Visiting Kurukshetra, presented in National seminar on “Changing Paradigms in Indian Tourism and Hospitality: Implication for Growth and

- Sustainability” organised by Department of Tourism and Hotel Management at KUK, held on 16th -17th March 2009.
18. Stress Management and Hospitality Course Curriculum: Need of the Hour, presented in National Conference on “Hospitality Management Education: Issues and Challenges” organized by “Indian Hospitality Congress” at Durgapur, held on 29th -30th January, 2009.
 19. Potential of Kurukshetra as Heritage City, presented in National Seminar on Kurukshetra: Planning for World Heritage City” organised by Department of Tourism and Hotel Management Kurukshetra University, held on 07 Dec 2008.
 20. Training Tools in Hospitality Industry, presented in National Seminar on Tourism in India: Prognosis and Strategies” organized by CT Institutes, Jalandhar, held on March 25th -26th, 2006.
 21. Perception of hotel graduates after first industrial training, presented in National Seminar on “Tourism Education and Contemporary Issues” organised by Department of Tourism and Hotel Management at KUK, held on March 27-28, 2005.

INVITED/LECTURES DELIVERED/CHAired AS RESOURCE PERSON:

1. Career Counselling & Placement Cell, MD University, Rothak sponsored lecture on “Latest Trends in Hotel Operations” on 30th March, 2019.
2. Ministry of External Affairs, Govt. of India sponsored ITEC program for officials of Cambodian Tourism Ministry organised by IHM, Jyotisar on Feb, 22, 2019. (Two Lectures).
3. International Seminar on “Value Added Courses in Hospitality & Tourism” organised by IHTM, Maharishi Dayanand University, Rothak, held on 25-January, 2019.
4. International Conference on “Skill Development in Hospitality, Tourism & Food Technology: Challenges & Opportunities” organised by MMICT&BM, MM University, Ambala, held on 23-24, March 2018.
5. International Conference on “Hospitality and Tourism: Contemporary Practices Trends and Innovations in Hospitality & Tourism” organised by Faculty of Hospitality, GNA University, Punjab, held on 12-11-2016.
6. International conference on “Prospects and Competitive Challenges in Global Hospitality and Tourism Industry” organised by School of Hotel Management & Tourism, Lovely Professional University, Punjab, held on 01/02-04-2016.
7. National seminar on “Tourism for all: Augmenting Curriculum Aspects of Tourism and Hospitality Education” organised by UIHMT, Panjab University, Chandigarh, held on February 27-28, 2016.
8. International Seminar on “Tourism and Hospitality: Beyond the agenda of One Billion Tourist and One Billion Opportunities” organised by UIHTM, Panjab University, Chandigarh, held on September 19-20, 2015.
9. International conference on “Contemporary issues in International business, tourism and sustainability: Issues and Challenges” organised by School of Management, MAU, Baddi, held on April 18-19, 2015.
10. National seminar on “Food & Beverage Service Industry: Modernization, Innovations and Opportunities”, organised by UIHMT, Panjab University, Chandigarh, held on 31Oct & 1 Nov, 2014.

11. National seminar on “Tourism for Communities & Communities for Tourism, organised by Department of Tourism & Hospitality, MAU, Baddi, held on September 20, 2014.
12. National Seminar on “Green Hospitality and Tourism Industry: Status Trends and Future Prospects” organised by UIHMT, Panjab University Chandigarh, held on February 8-9, 2014.
13. National Workshop on “Mixology: Orientation and Modernism” organised by UIHMT, Panjab University, Chandigarh, held on October, 11-12, 2013.
14. Ministry of Tourism, Govt. of India sponsored Regional Level Guide Level Training Programme (Northern Region) organised by Indian Institute of Tourism and Travel Management, Noida, 2013. [3 lectures].
15. National Workshop on “Challenges, Future Trends & Prospect of Hospitality & Tourism Industry” organised by Dept., of Tourism Management, Dev Sanskriti University, Haridwar, held on September 14-15, 2013.
16. National Workshop on “New Jobs Trends in Tourism Sector” organised by Dept., of Tourism Management, Dev Sanskriti University, Haridwar, held on July 24-25, 2013.
17. National Seminar on “Hospitality & Tourism Education in India: Issues & Challenges” organised by IHTM, Maharishi Dayanand University, Rothak.
18. National Seminar on “One Billion Tourists, One Billion Opportunities” organized by university Institute of Hotel Management & Tourism, Panjab University, Chandigarh, held on 15th & 16th February, 2013.
19. One day workshop on “Designing Course Curriculum for U.G. Courses in Tourism & Hospitality” on November 10, 2012 organised by Department of Tourism and Hotel Management, Kurukshetra University.
20. One day Director’s Workshop on “The Future Directions of Tourism & Hospitality Management Education in India” (Under SAP) on Feb. 20, 2010 organised by Department of Tourism and Hotel Management, Kurukshetra University.

SEMINARS/ CONFERENCES/ WORKSHOPS/ ORGANISED

- Organising Secretary of UGC sponsored National Seminar on “Industry-Academia Interface: Challenges before Tourism Education” held on 23 Feb. 2013.
- Member of organising committee for various seminars/conferences/workshops held by Department of Tourism and Hotel Management, Kurukshetra University from March, 2007 till date.
- Member of organising team in World Tourism Day Celebration at Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra March, 2007 till date.

SEMINARS / CONFERENCES / WORKSHOPS ATTENDED

- International Seminar on “Value Added Courses in Hospitality & Tourism” organised by IHTM, Maharishi Dayanand University, Rothak, held on 25-January, 2019.
- International Seminar on “Making New India: Insights from Bhagavad Gita”, organized by Deptt. Of Tourism & Hotel Mgt., Kurukshetra University, Kurukshetra, held on 13th – 15th December, 2018.
- International Seminar on : “Exploring Self in Digital Age – The Perspective of

Shrimadbhagavadgita Philosophy” organised by Kurukshetra University, Kurukshetra, held on 25th – 27th November, 2017

- National seminar on “Tourism Education & Skill Development: Prognosis & Prospects” organised by Department of Tourism & Hotel Management, Kurukshetra University, Kurukshetra, held on 18th March, 2017.
- International Seminar on “Bhagawad Gita: Holistic Life Management and World Harmony Tourism Motivation” organised by Kurukshetra University, Kurukshetra, held on December, 6th – 9th, 2016.
- International Conference on “Hospitality and Tourism: Contemporary Practices Trends and Innovations in Hospitality & Tourism” organised by Faculty of Hospitality, GNA University, Punjab, held on 12-11-2016.
- International seminar on “Advances in Tourism, Hospitality & Aviation: Global viz-a-viz Indian Perspective: Vision 2020” organised by Faculty of Hospitality & Tourism, Amity University, Noida, held on September 2-3, 2016.
- International conference on “Prospects and Competitive Challenges in Global Hospitality and Tourism Industry” organised by School of Hotel Management & Tourism, Lovely Professional University, Punjab, held on 01/02-04-2016.
- National seminar on “Tourism for all: Augmenting Curriculum Aspects of Tourism and Hospitality Education” organised by UIHMT, Panjab University, Chandigarh, held on February 27-28, 2016.
- International seminar on “Tourism and Hospitality: Beyond the agenda of One Billion Tourist and One Billion Opportunities” organised by UIHTM, Panjab University, Chandigarh, held on September 19-20, 2015.
- International conference on “Contemporary issues in International business, tourism and sustainability: Issues and Challenges” organised by School of Management, MAU, Baddi, held on April 18-19, 2015.
- International conference on “Paradigm shifts in Global Hospitality & Tourism Industry” organised by IHTM, MDU, Rothak, held on March 25-26, 2014.
- National Seminar on “Green Hospitality and Tourism Industry: Status Trends and Future Prospects” organised by UIHMT, Panjab University, Chandigarh, held on Feb 8-9, 2014.
- National Seminar on “Application of Science and Technology for Sustaining tourism and Hospitality Industry: Bridging Theory and practice” organised by CMTHS, HNB Garhwal University, held on November 28-29, 2013.
- National Seminar on “Hospitality Growth & Development Under Globalisation: Features industry experts & academicians sharing innovation, technology, environment & HR practices” organised by MMICT&BM, MM University, Ambala, held on November 15-16, 2013.
- International conference on “Food, Culture & Tourism” jointly organised by Dept., of Tourism Management, Dev Sanskriti University, Haridwar and Indian Hospitality Congress, held on October 11-12, 2013.
- Workshop on “Teaching Negotiation Skills” conducted by Prof. John C Crofts, jointly organised by CMTHS, HNB Garhwal University and DHM, Graphic Era University, Dehradun, held on May 12, 2013.
- International Conference on “Tourism and Hospitality Industry: Modern State, Problems and Perspectives” jointly organised by CMTHS, HNB Garhwal University and DHM, Graphic Era University, Dehradun, held on May 11-12, 2013.
- National Seminar on “Hospitality & Tourism Education in India: Issues &

Challenges organised by M.D. University, Rothak, held on April 22, 2013.

- An evaluation of hotel management study programmes in India: Industry's Perspective, presented in National Seminar on "Industry-Academia Interface: Challenges before Tourism Education" organized by Department of Tourism & Hotel Management, Kurukshetra University, Kurukshetra, 23rd February 2013.
- National Seminar on "One Billion Tourists, One Billion Opportunities" organized by university Institute of Hotel Management & Tourism, Panjab University, Chandigarh, held on 15th & 16th February, 2013.
- One Day Workshop on "Designing course curriculum for U.G. courses in Tourism and Hospitality", organised by Department of Tourism and Hotel Management, Kurukshetra University held on Nov-10, 2012.
- National Seminar on "Interdisciplinary Approaches to Hospitality & Tourism" organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on October 20, 2012.
- National Seminar & Hospitality Summit on "Shaping Youth for Hospitality & Tourism Industry" organised by Institute of Hotel & Tourism Management, M.D. University, Rothak, held on 01st of September, 2012.
- Two days work shop on "Application of e-techniques/tools in Research" organised by IHTM, MDU, Rothak, held on April, 19-20, 2012.
- International Conference on "Technical Education: Experiences, Opportunities and Challenges" organised by Siddhivinayak Institutions, Yamunanagar, held on April 7-8, 2012.
- International Conference on "Nourishing the Balance of the Universe: Through Tourism and Cultures" organised by Institute of Tourism and Hotel Management, Dev Sanskriti Vishvidyalaya, Hardwar and Indian Hospitality Congress, held on March 3-5, 2012.
- National Seminar on "Tourism Planning and Development in India: Setting Agenda for Tourism Research" organised by Department of Tourism and Hotel Management at KUK, held on 28th-29th February, 2012.
- National Seminar on "Indian Tourism- Meeting Challenges for Future" organised by Institute of Hotel & Tourism management, M.D. University, Rothak, held on 25th of February, 2012.
- National Seminar on Tourism and Hospitality Industry: Omissions, Innovation and Challenges organised by University Institute of Hotel management and Tourism, Panjab University, Chandigarh, held on 15th & 16th of October, 2011.
- International Conference on Sustainable Destination Excellence: Innovations in Alternative Tourism organised by School of Hospitality and Tourism Management, University of Jammu, held on 17th-18th Febraury, 2011.
- National Conference on Emerging Trends in Hospitality & Tourism organised by Institute of Hotel & Tourism management, M.D. University, Rothak, held on 09th -10th , April 2011.
- One day Workshop on "Responding to the changing consumer needs in hospitality and tourism industry" on 26 March, 2011, organised by Department of Tourism and Hotel Management, Kurukshetra University.
- International conference on "Challenges & Strategic Interventions for Tourism in India" organised by Institute of Tourism Studies, University of Lucknow and Indian Tourism Congress, held on 4th -5th December, 2010.
- National conference on "Science and Technology Applications in Tourism Sector focusing on Uttarakhand Opportunities organised by Centre For

Mountain Tourism & Hospitality Studies, HNB Garhwal University, Uttarakhand, held on 27th -28th September, 2010.

- One day Director's Workshop on "The Future Directions of Tourism & Hospitality Management Education in India" (Under SAP) on Feb. 20, 2010 as a Resource Person organised by Department of Tourism and Hotel Management, Kurukshetra University.
- International Conference on "Destination Image and Branding- Strategies and Implications" organized by Department of Tourism Administration, Institute of Vocational Studies, H.P. University, Shimla, 11th –12th sept. 2009.
- National Seminar on "Changing Paradigms in Indian Tourism and Hospitality: Implications for Growth and Sustainability" organised by Department of Tourism and Hotel Management, Kurukshetra University held on 16th -17th March 2009.
- National Seminar on "Hospitality Management Education: Issues and Challenges" organised by Indian Hospitality Congress, held on January 29-30, 2009.
- National Seminar on "Kurukshetra: Planning for World Heritage City" organised by Department of Tourism and Hotel Management Kurukshetra University, held on 07 Dec 2008.
- National Seminar on "Indian Hospitality Industry – Contemporary Issues" organised by Centre For Mountain Tourism & Hospitality Studies, HNB Garhwal University, held on March 27-28, 2008.
- National Seminar on "Tourism Education: Meeting HR Challenges for Future" organised by Department of Tourism and Hotel Management, Kurukshetra University held on 14-15 March 2008.
- National Seminar on "Operations and Management Practices in Indian Hotel Industry- Prospectus & Challenges", organised by Indian Hospitality Congress, held on January 9-10, 2008.
- National Seminar on "Tourism in India: Prognosis and Strategies held on March 25-26, 2006, organized by CT Institutes, Jalandhar.
- National Seminar on "Tourism Education and Contemporary Issues" organised by Department of Tourism and Hotel Management at KUK, held on March 27-28, 2005.

PROFESSIONAL AFFILIATIONS

Member of the following Tourism and Hospitality Associations:

- Indian Tourism and Hospitality Congress (ITHC)

Member of Editorial Board/Reviewer:

- International Journal of Internet Marketing and Advertising (IJIMA), Inderscience Publishers, Switzerland.
- Advances in Hospitality and Tourism Research (AHTR) Akdeniz University Tourism Faculty, Turkey.
- International Journal of Hospitality Business and Research (ISSN: 0976-7789).
- Journal of Kashmir for Tourism and Catering Technology (ISSN: 23481986).

INDUSTRIAL EXPOSURE- Practical

Total one year and four months industrial experience

- Industrial Training in Training & HR Department at **Intercontinental Park Royal, New Delhi**
Duration- 2 months (Dec-20, 2003 to Jan 31, 2004)
- Industrial Training in House Keeping, Front Office & F & B Service at **Hotel Asia, Jammu**
Duration- 7 months
(12-05-2000 to 11-08-2000), (01-06-03 to 31-07-03), (7-06-04 to 31-07-04)
- Industrial Training in Front Office at **Marriott Welcom Hotel, New Delhi**
Duration- 2 months (Dec-20, 2002 to Jan 31, 2003)
- Industrial Training in Front Office & House Keeping at **JKTDC, Jammu**
Duration- 3 months (May-25, 2001 to Aug 4th, 2001)
- Attended several Banquets (ODC's) at Various Hotel at Bangalore such as **Leela Palace, Hotel Ashok, Lalit Mahal Palace.**

EXTRA CURRICULAR ACTIVITIES

- Donated Blood at the camp of Red Cross Society.
- Participated in CT Half Marathon 2007, organised by CT Group of Institutions.
- Trekked to “Sankhpal Peak”, J&K
- Member of Organising Committee at Annual Day Celebration at Intercontinental Park Royal, New Delhi.
- Participated in Half Marathon 2009, organised by Department of Tourism and Hotel Management, Kurukshetra University.

AWARDS RECIEVED/ACHIEVEMENTS

- Selected by Hotel Ashok, Bangalore as the service provider for “Aero Show India 2000”.
- Stood first in “National Quiz Competition”, organised by The Institute of Tourism & Hotel Management, Bundelkhand University, Jhansi
- **Member of Editorial Board/Reviewer of following journals:**
 - ✓ International Journal of Internet Marketing and Advertising (IJIMA), Inderscience Publishers Switzerland.
 - ✓ Advances in Hospitality and Tourism Research (AHTR), Akdeniz University (Turkey).
 - ✓ International Journal of Hospitality Business and Research, Haryana, India
 - ✓ Journal of Kashmir for Tourism and Catering Technology, J&K, India

Visiting Faculty: Various Hotel Management Educational Institutions.

Ankush Ambardar